



MODEL INSTITUTE OF ENGINEERING & TECHNOLOGY (Autonomous)

Permanently Affiliated to the University of Jammu
Accredited by the NAAC with 'A' Grade

STUDENT FEEDBACK ANALYSIS & ACTION TAKEN REPORT

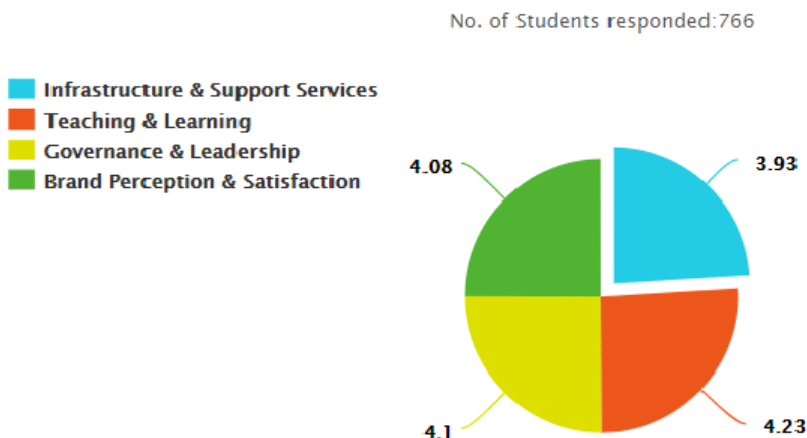
(2020-21)

INTERNAL QUALITY ASSURANCE CELL

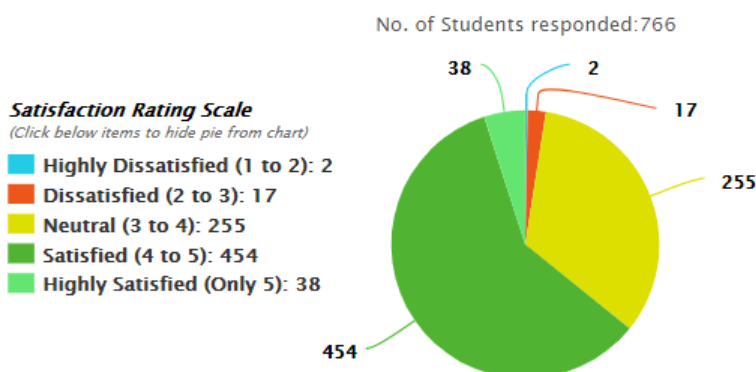
INTRODUCTION: The Internal Quality Assurance Cell (IQAC) is a vital part of the institution's quality assurance system and has continuously been working towards ensuring quality enhancement and sustenance. Collection and analysis of feedback from all the students on quality-related institutional processes helps to ensure the creation and enhancement of quality culture. It also provides valuable insights and guides us to serve our student and to improve the educational experience for our current and future students. This report focuses on the analysis of the feedback of students on institution.

DATA COLLECTION AND ANALYSIS: An effort was made to receive feedback from all the students of the college. For this purpose, a feedback form was created and shared with them through Performance Insight-360 (PI-360), Quality Analytics Framework. As many 766/1024 responses on institution were received from the student members. In order to arrive at comprehensive results, useful statistical tool like percentage has been used. For the effective presentation of the data tables and graphs have been used.

Category wise Student Satisfaction Index for Year 2020: Institute



Satisfaction Level wise Distribution for Year 2020: Institute

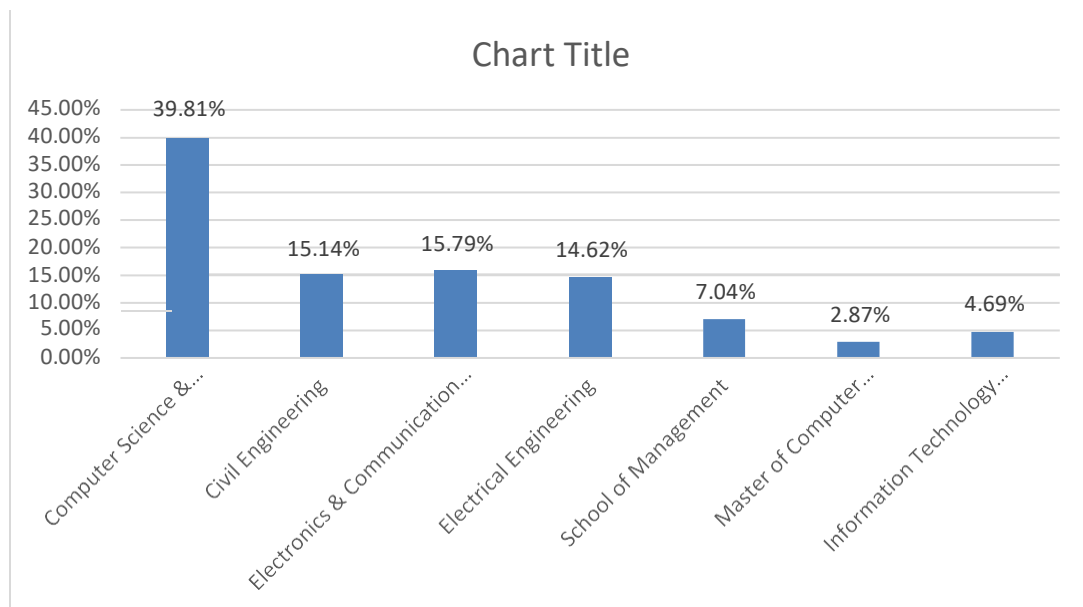


Student Feedback

1. Student Profile:

Programme

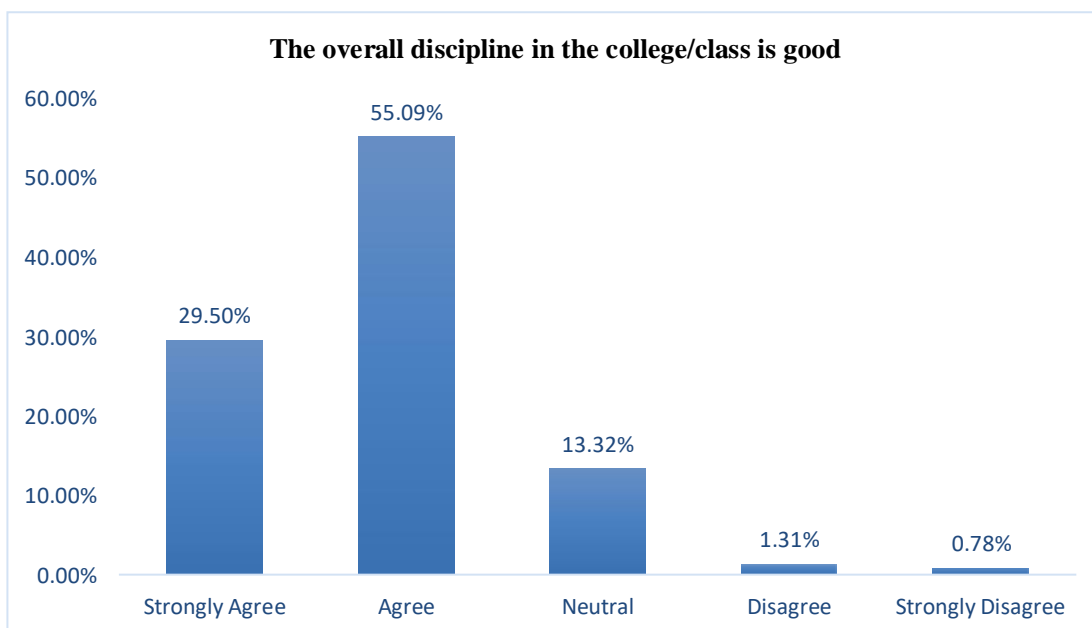
Answer Choices	Responses	
Computer Science & Engineering	39.81%	305
Civil Engineering	15.14%	116
Electronics & Communication Engineering	15.79%	121
Electrical Engineering	14.62%	112
School of Management	7.04%	54
Master of Computer Application	2.87%	22
Information Technology Engineering	4.69%	36
	Answered	766



Student Satisfaction Feedback Analysis

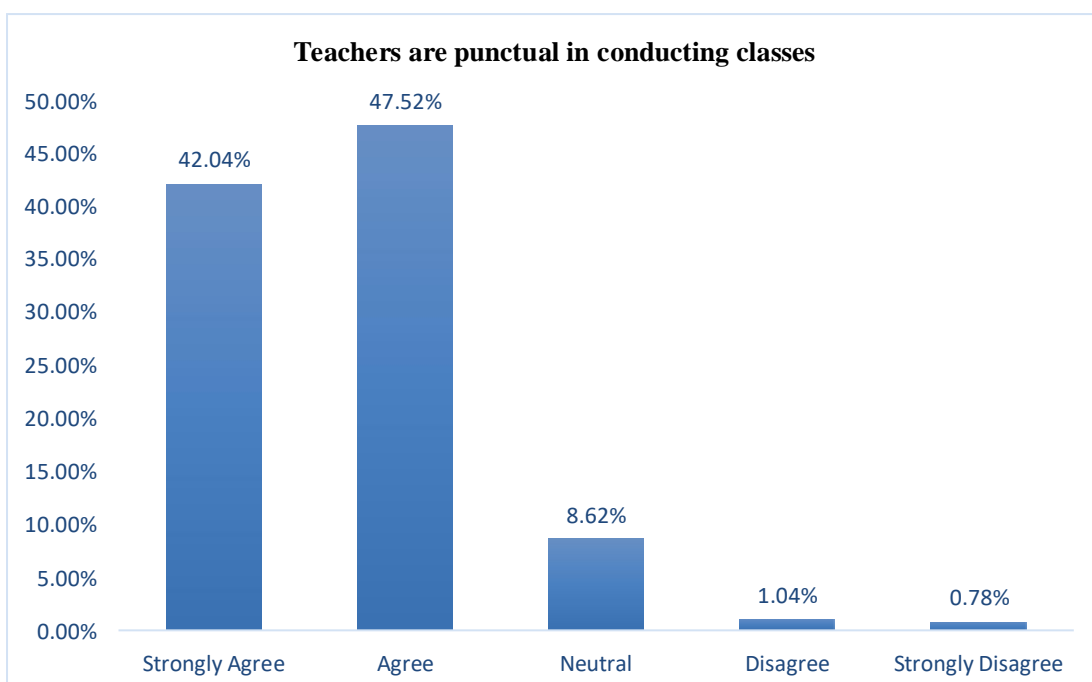
1. The overall discipline in the college/class is good

Answer Choices	Responses	
Strongly Agree	29.50%	226
Agree	55.09%	422
Neutral	13.32%	102
Disagree	1.31%	10
Strongly Disagree	0.78%	6
	Answered	766



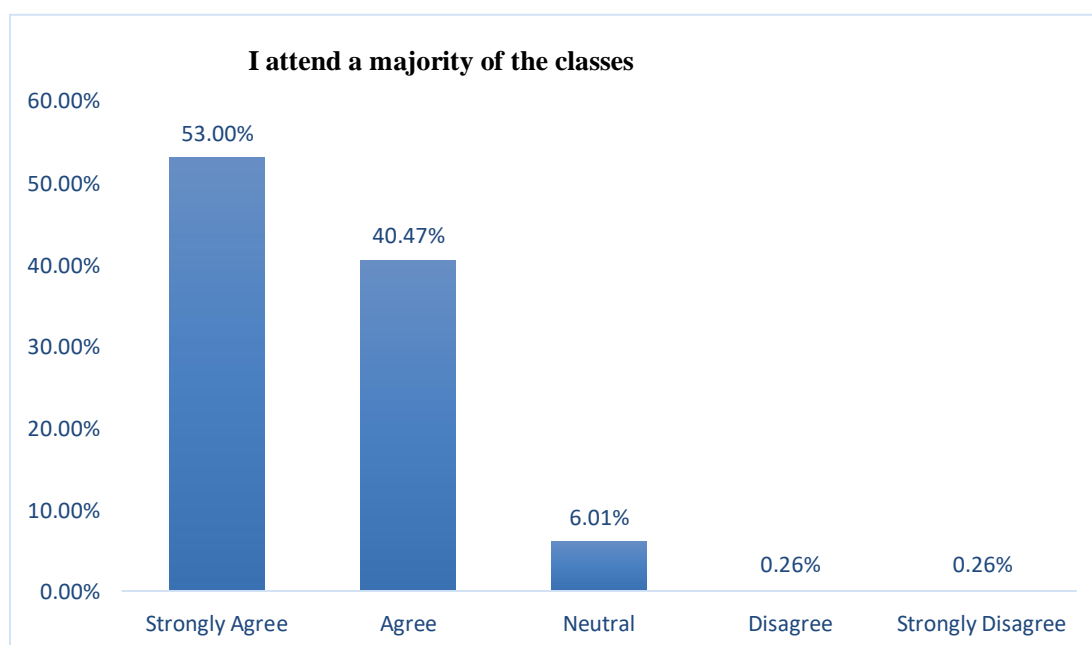
2. Teachers are punctual in conducting classes

Answer Choices	Responses	
Strongly Agree	42.04%	322
Agree	47.52%	364
Neutral	8.62%	66
Disagree	1.04%	8
Strongly Disagree	0.78%	6
	Answered	766



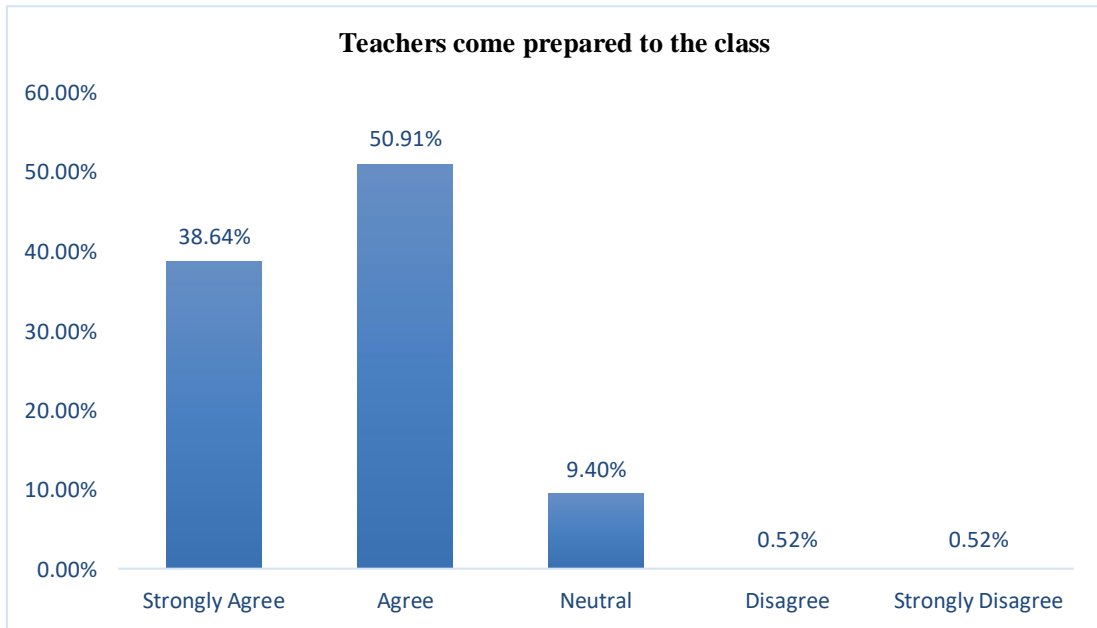
3. I attend a majority of the classes

Answer Choices	Responses	
Strongly Agree	53.00%	406
Agree	40.47%	310
Neutral	6.01%	46
Disagree	0.26%	2
Strongly Disagree	0.26%	2
	Answered	766



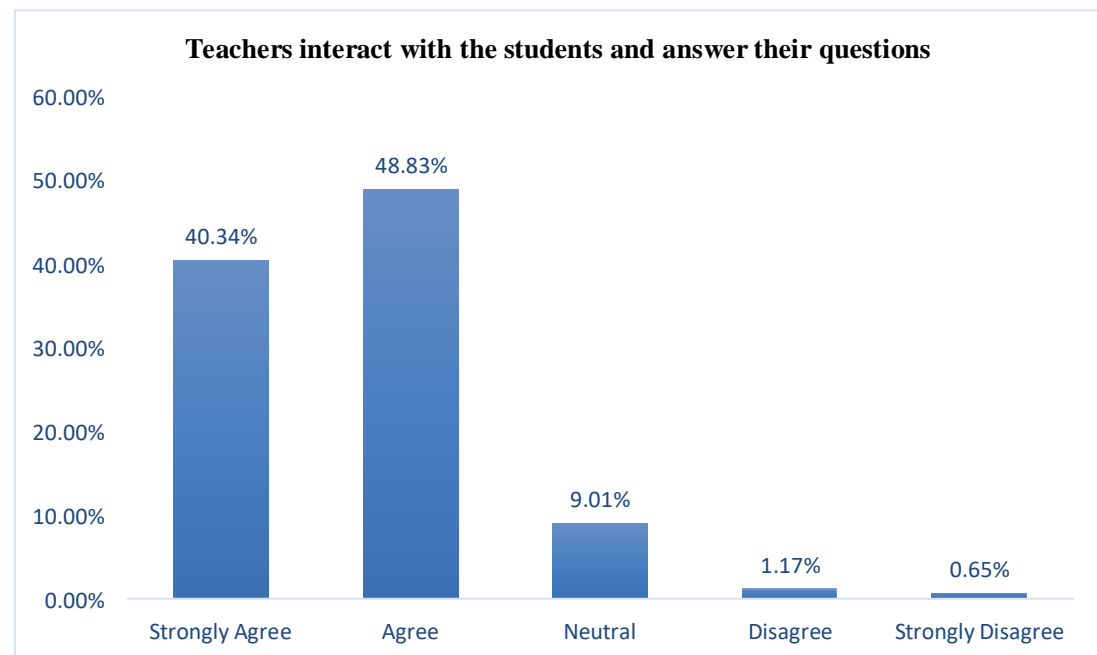
4. Teachers come prepared to the class

Answer Choices	Responses	
Strongly Agree	38.64%	296
Agree	50.91%	390
Neutral	9.40%	72
Disagree	0.52%	4
Strongly Disagree	0.52%	4
	Answered	766



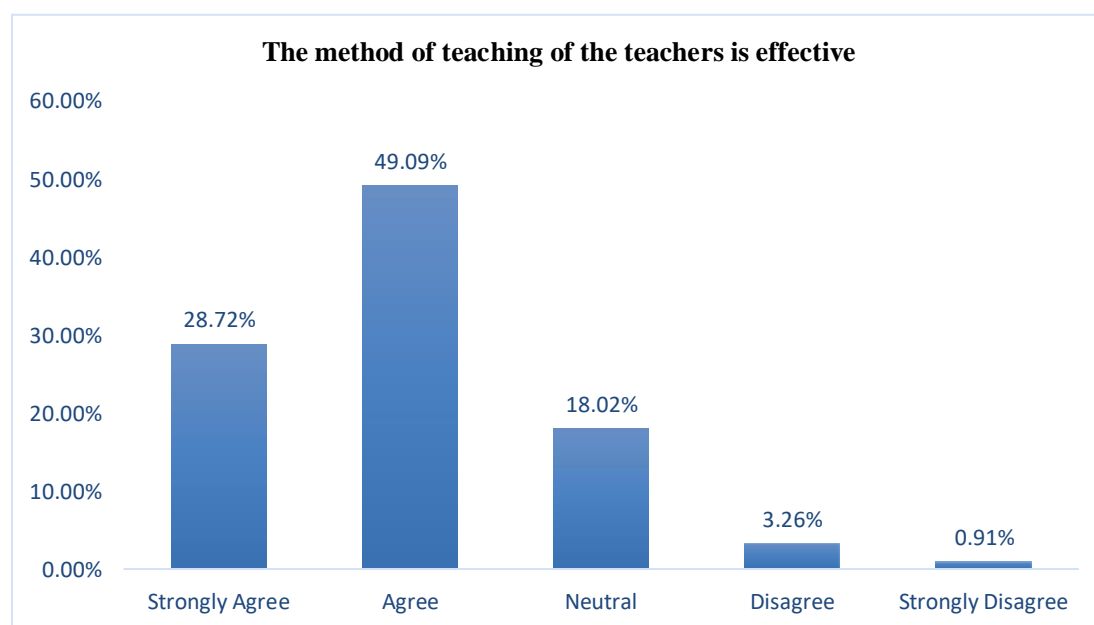
5. Teachers interact with the students and answer their questions

Answer Choices	Responses	
Strongly Agree	40.34%	309
Agree	48.83%	374
Neutral	9.01%	69
Disagree	1.17%	9
Strongly Disagree	0.65%	5
	Answered	766



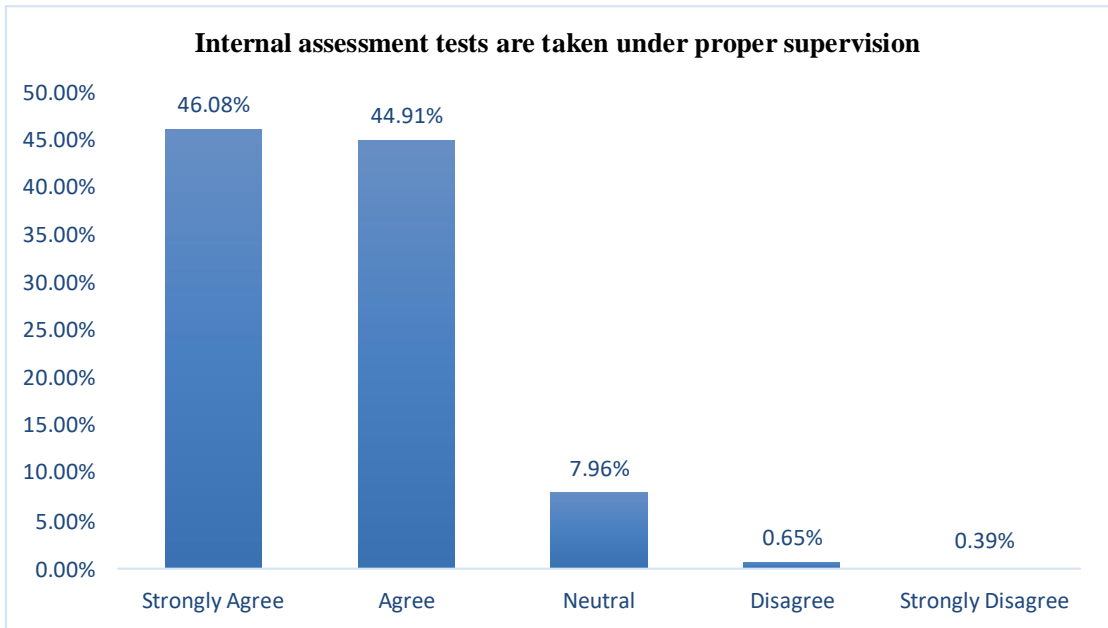
6. The method of teaching of the teachers is effective

Answer Choices	Responses	
Strongly Agree	28.72%	220
Agree	49.09%	376
Neutral	18.02%	138
Disagree	3.26%	25
Strongly Disagree	0.91%	7
	Answered	766



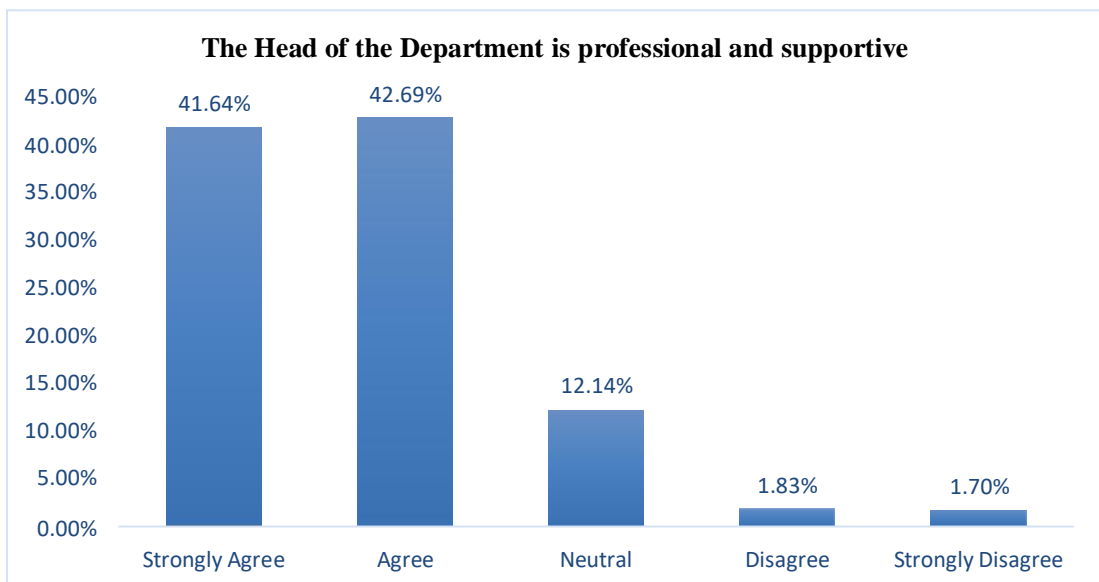
7. Internal assessment tests are taken under proper supervision

Answer Choices	Responses	
Strongly Agree	46.08%	353
Agree	44.91%	344
Neutral	7.96%	61
Disagree	0.65%	5
Strongly Disagree	0.39%	3
	Answered	766



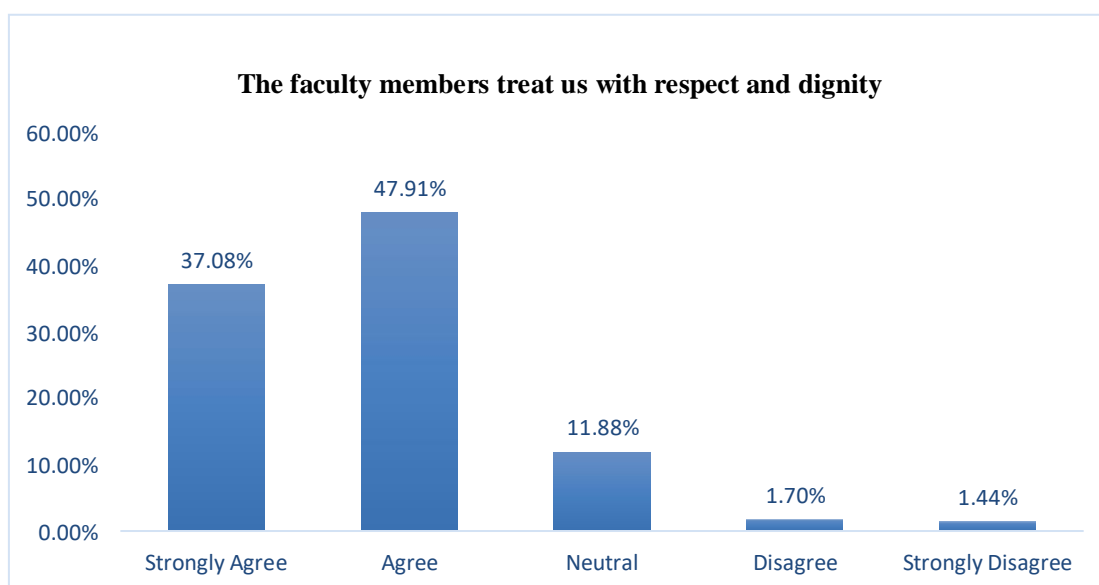
8. The Head of the Department is professional and supportive

Answer Choices	Responses	
Strongly Agree	41.64%	319
Agree	42.69%	327
Neutral	12.14%	93
Disagree	1.83%	14
Strongly Disagree	1.70%	13
	Answered	766



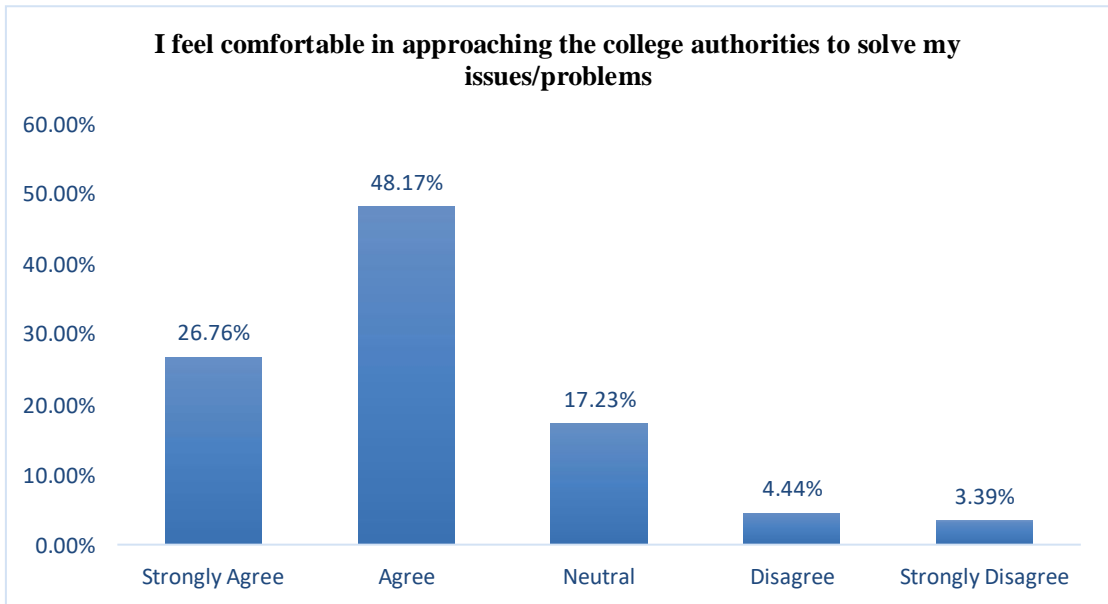
9. The faculty members treat us with respect and dignity

Answer Choices	Responses	
Strongly Agree	37.08%	284
Agree	47.91%	367
Neutral	11.88%	91
Disagree	1.70%	13
Strongly Disagree	1.44%	11
	Answered	766



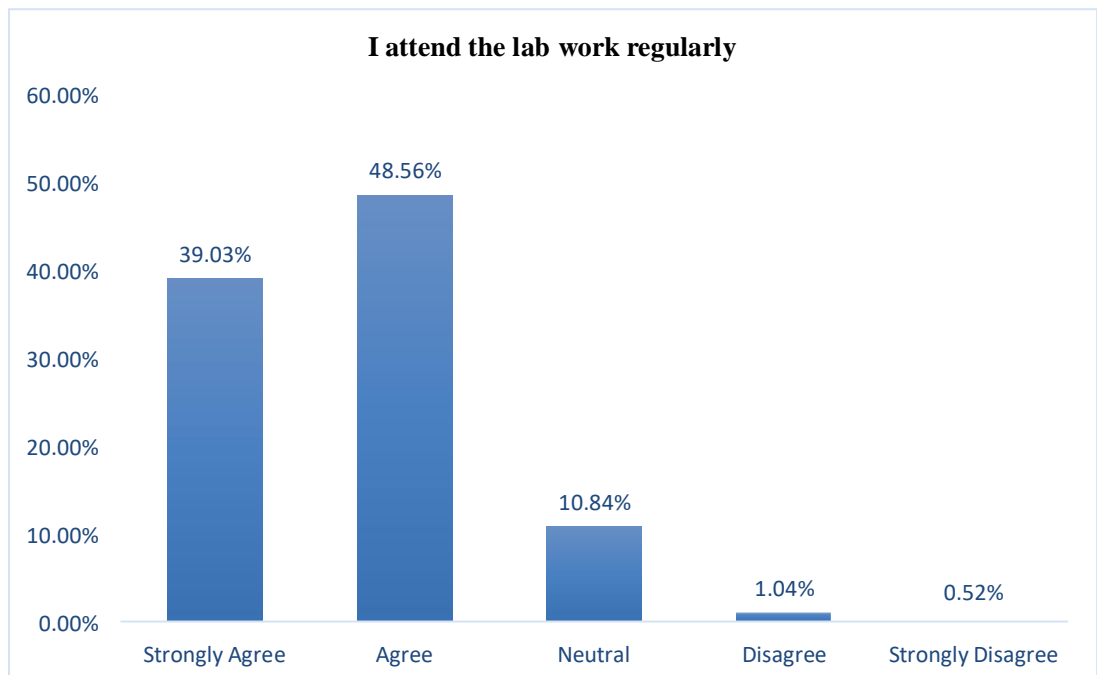
10. I feel comfortable in approaching the college authorities to solve my issues/problems

Answer Choices	Responses	
Strongly Agree	26.76%	205
Agree	48.17%	369
Neutral	17.23%	132
Disagree	4.44%	34
Strongly Disagree	3.39%	26
	Answered	766



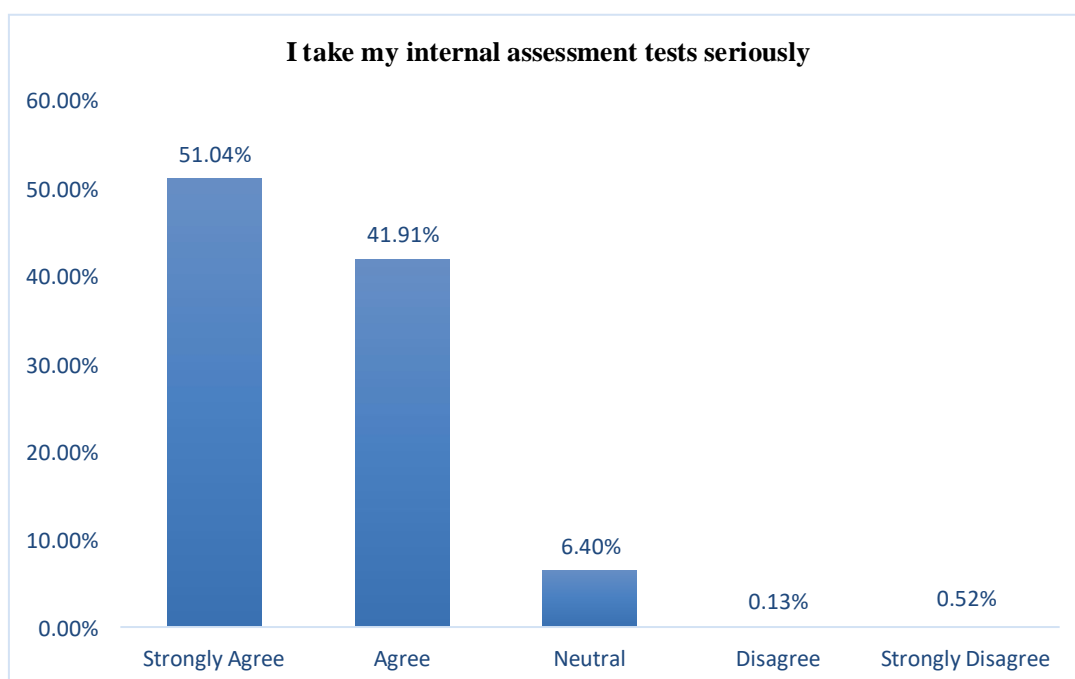
11. I attend the lab work regularly

Answer Choices	Responses	
Strongly Agree	39.03%	299
Agree	48.56%	372
Neutral	10.84%	83
Disagree	1.04%	8
Strongly Disagree	0.52%	4
	Answered	766



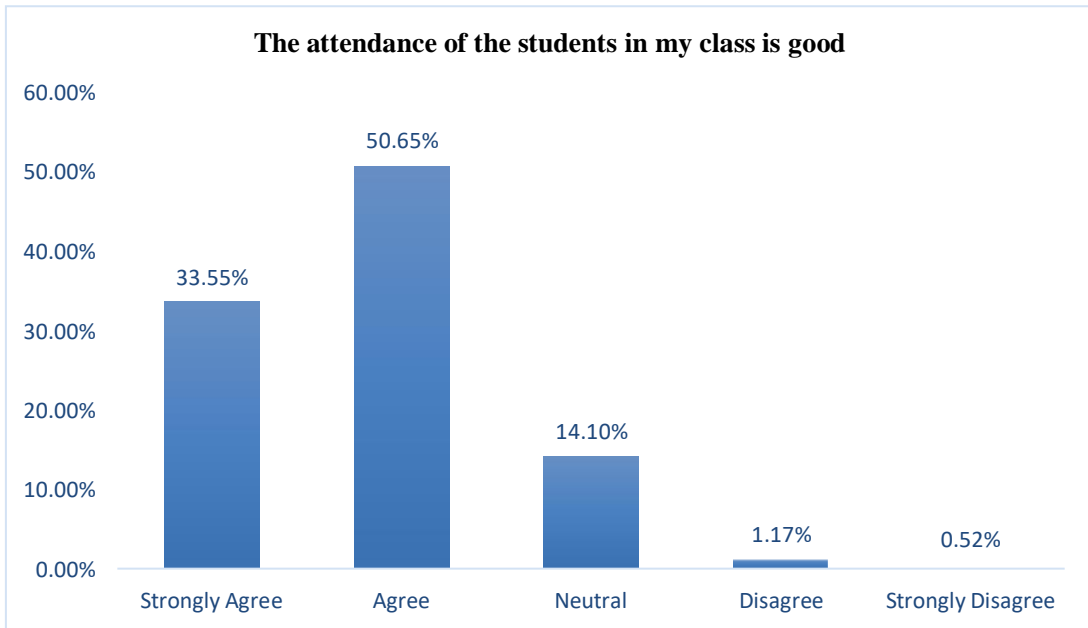
12. I take my internal assessment tests seriously

Answer Choices	Responses	
Strongly Agree	51.04%	391
Agree	41.91%	321
Neutral	6.40%	49
Disagree	0.13%	1
Strongly Disagree	0.52%	4
	Answered	766



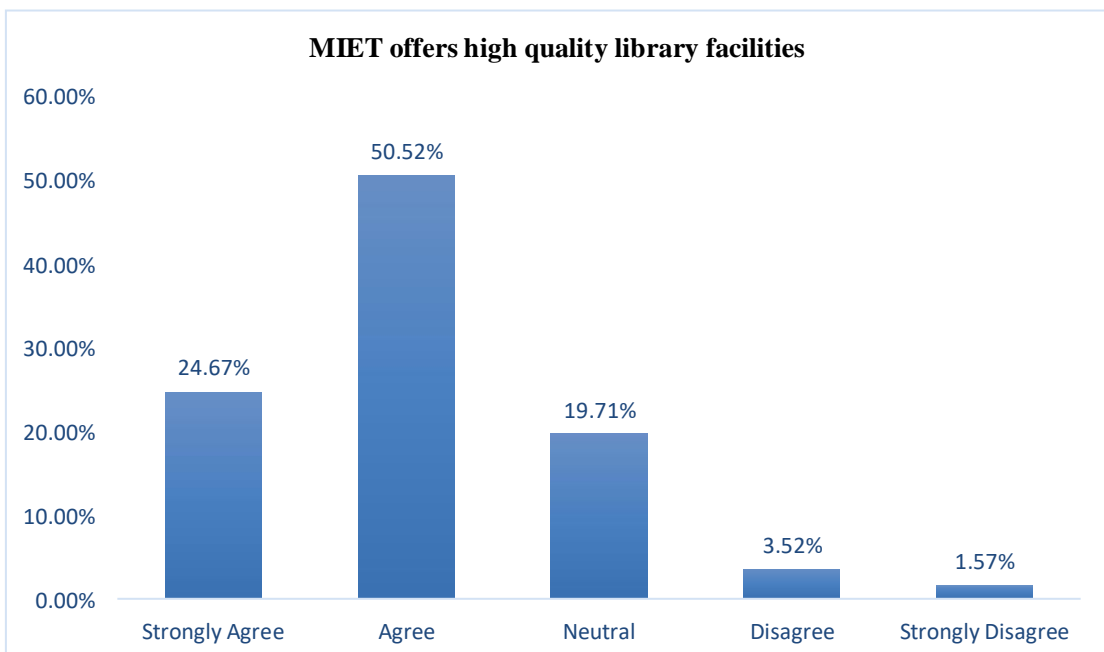
13. The attendance of the students in my class is good

Answer Choices	Responses	
Strongly Agree	33.55%	257
Agree	50.65%	388
Neutral	14.10%	108
Disagree	1.17%	9
Strongly Disagree	0.52%	4
	Answered	766



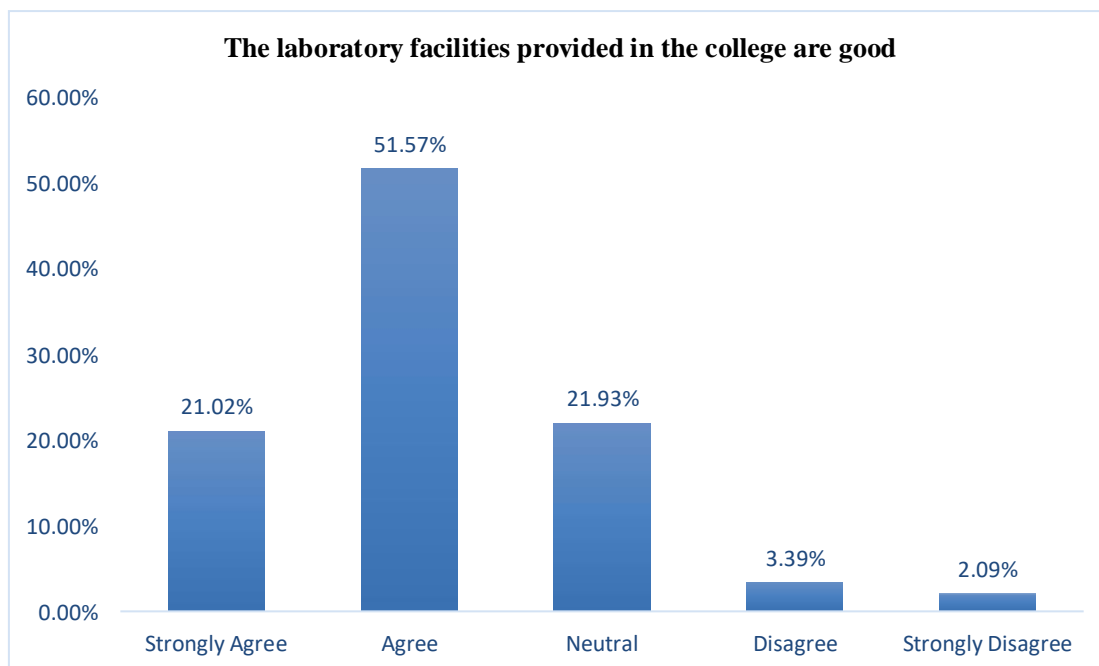
14. MIET offers high quality library facilities

Answer Choices	Responses	
Strongly Agree	24.67%	189
Agree	50.52%	387
Neutral	19.71%	151
Disagree	3.52%	27
Strongly Disagree	1.57%	12
	Answered	766



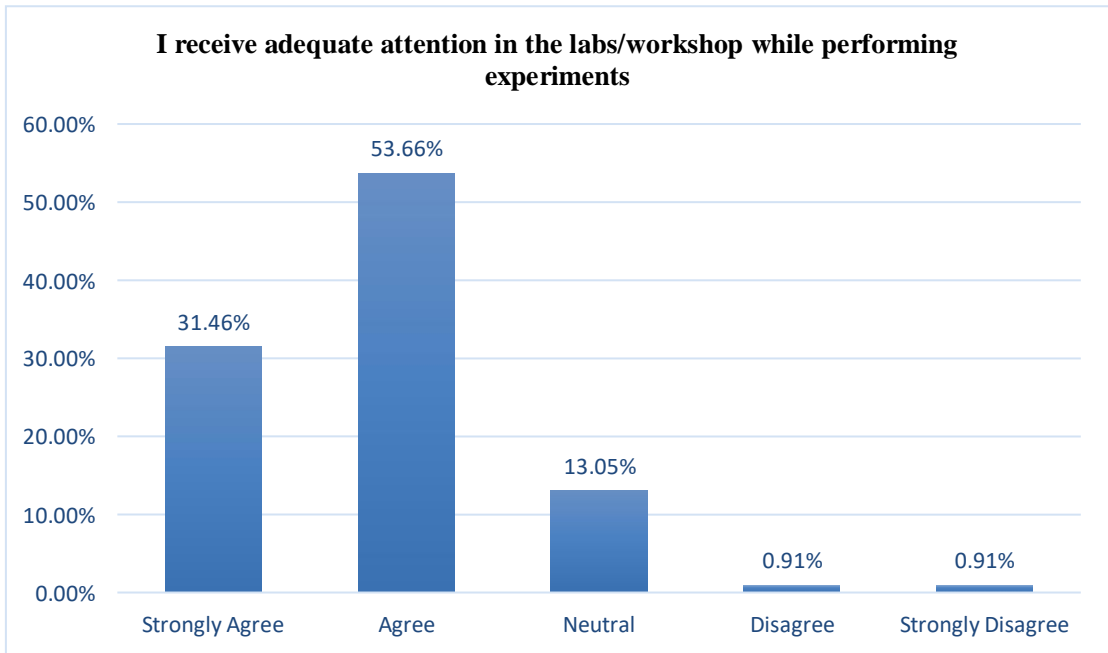
15. The laboratory facilities provided in the college are good

Answer Choices	Responses	
Strongly Agree	21.02%	161
Agree	51.57%	395
Neutral	21.93%	168
Disagree	3.39%	26
Strongly Disagree	2.09%	16
	Answered	766



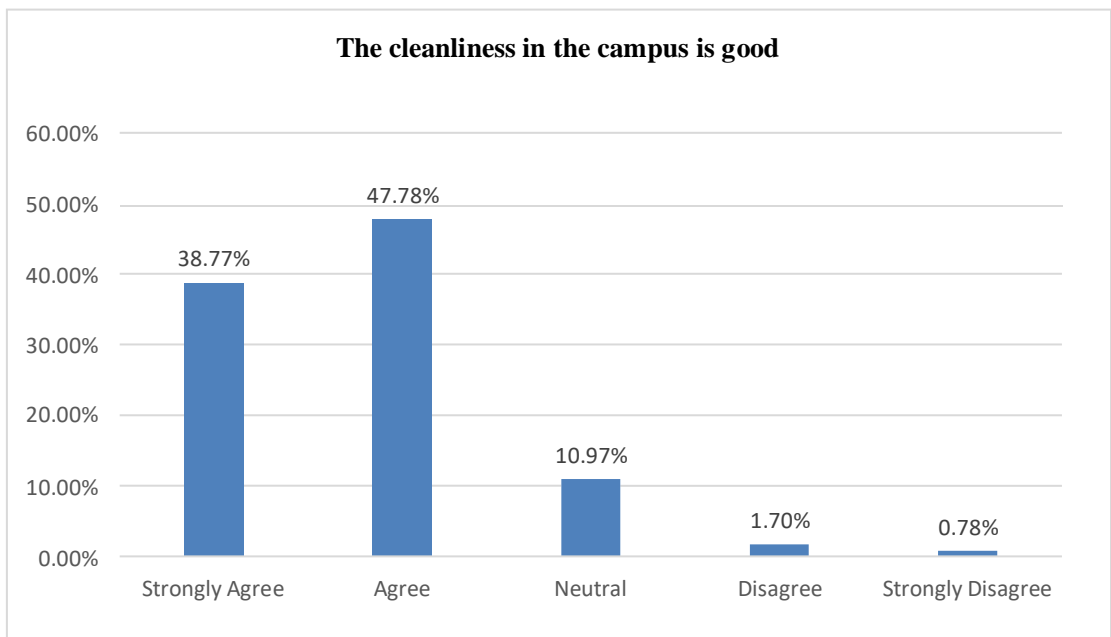
16. I receive adequate attention in the labs/workshop while performing experiments

Answer Choices	Responses	
Strongly Agree	31.46%	241
Agree	53.66%	411
Neutral	13.05%	100
Disagree	0.91%	7
Strongly Disagree	0.91%	7
	Answered	766



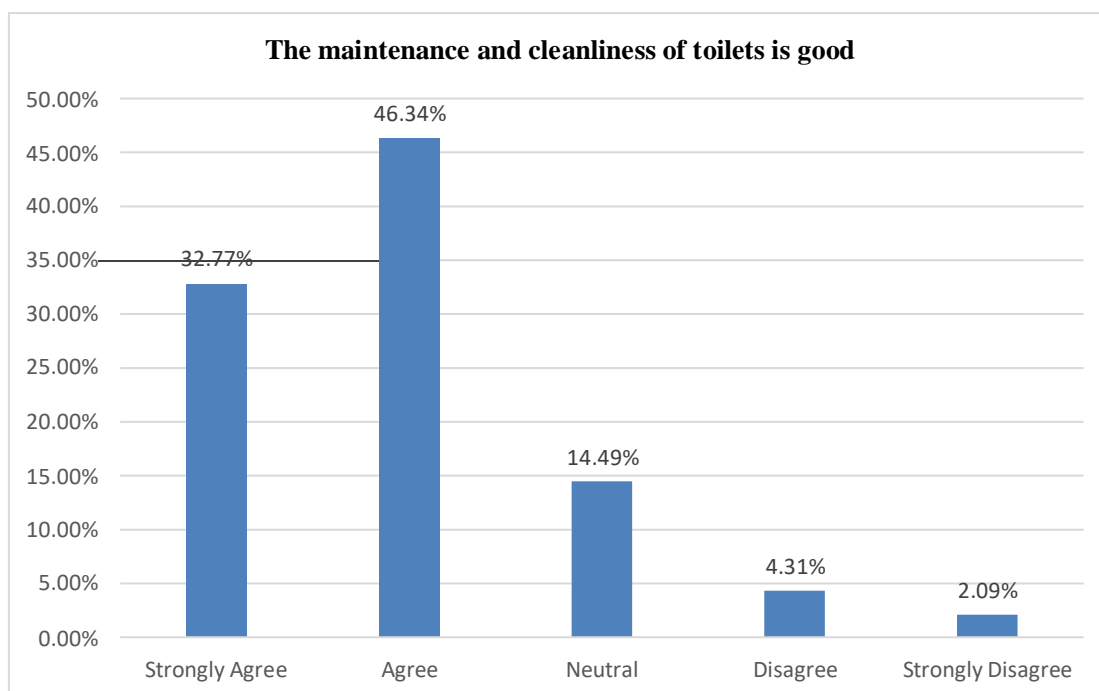
17. The cleanliness in the campus is good

Answer Choices	Responses	
Strongly Agree	38.77%	297
Agree	47.78%	366
Neutral	10.97%	84
Disagree	1.70%	13
Strongly Disagree	0.78%	6
	Answered	766



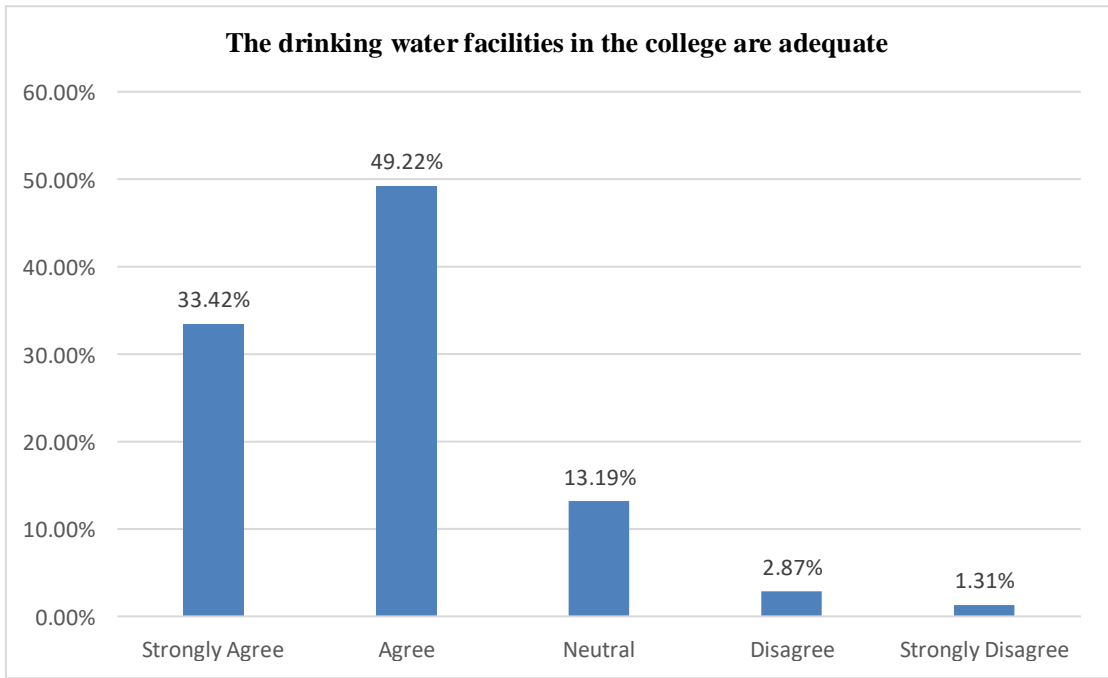
18. The maintenance and cleanliness of toilets is good

Answer Choices	Responses	
Strongly Agree	32.77%	251
Agree	46.34%	355
Neutral	14.49%	111
Disagree	4.31%	33
Strongly Disagree	2.09%	16
	Answered	766



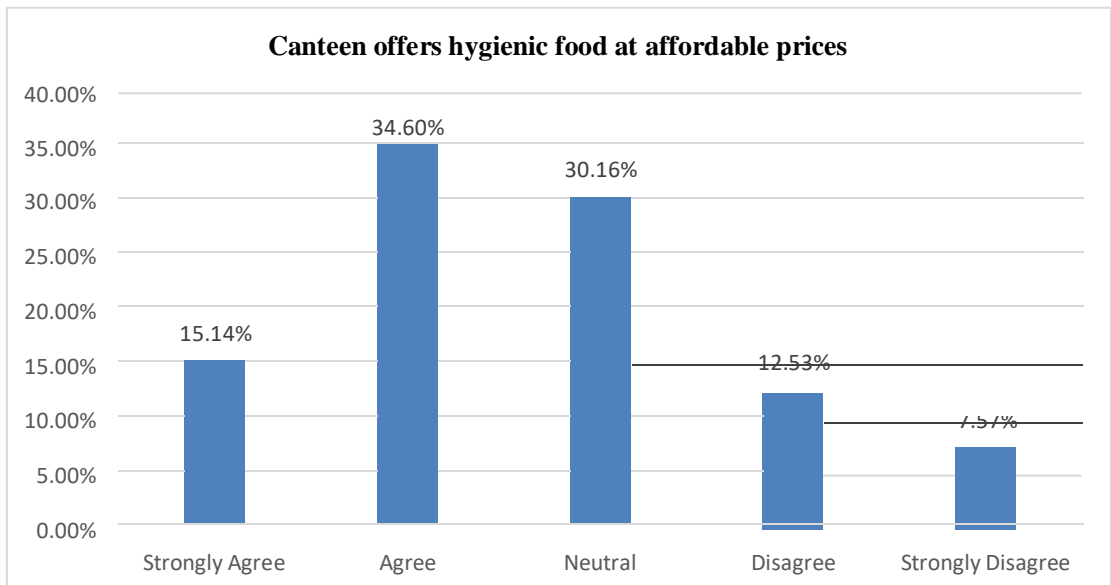
19. The drinking water facilities in the college are adequate

Answer Choices	Responses	
Strongly Agree	33.42%	256
Agree	49.22%	377
Neutral	13.19%	101
Disagree	2.87%	22
Strongly Disagree	1.31%	10
	Answered	766



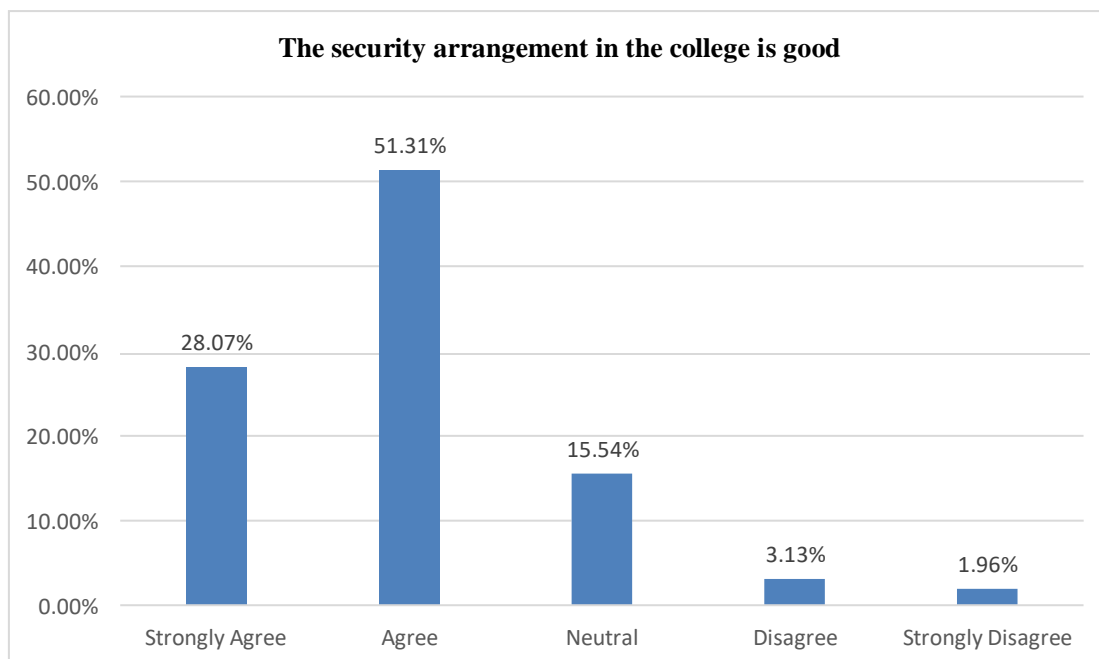
20. Canteen offers hygienic food at affordable prices

Answer Choices	Responses	
Strongly Agree	15.14%	116
Agree	34.60%	265
Neutral	30.16%	231
Disagree	12.53%	96
Strongly Disagree	7.57%	58
	Answered	766



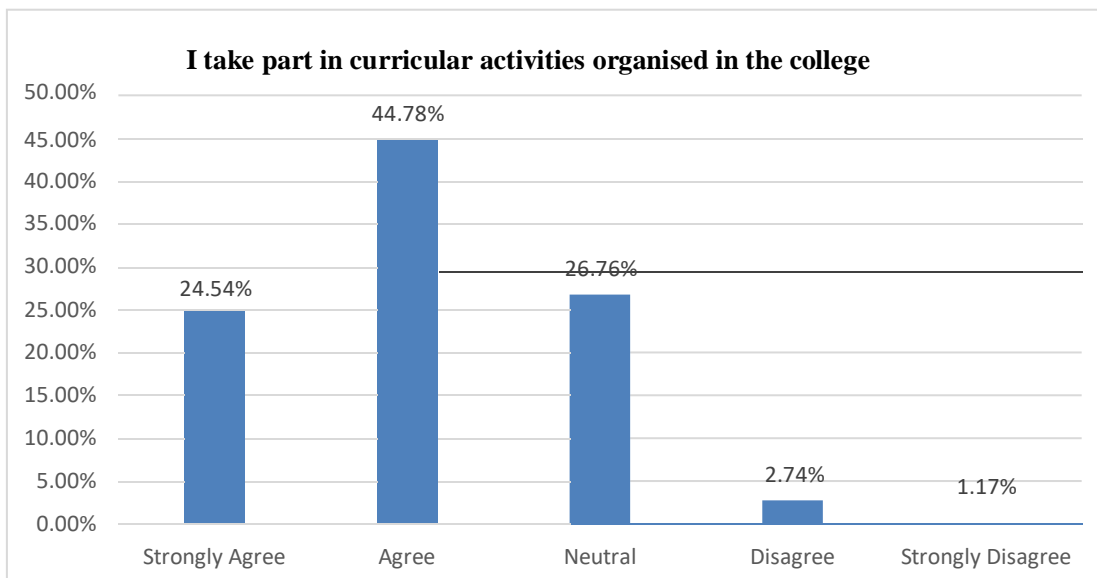
21. The security arrangement in the college is good

Answer Choices	Responses	
Strongly Agree	28.07%	215
Agree	51.31%	393
Neutral	15.54%	119
Disagree	3.13%	24
Strongly Disagree	1.96%	15
	Answered	766



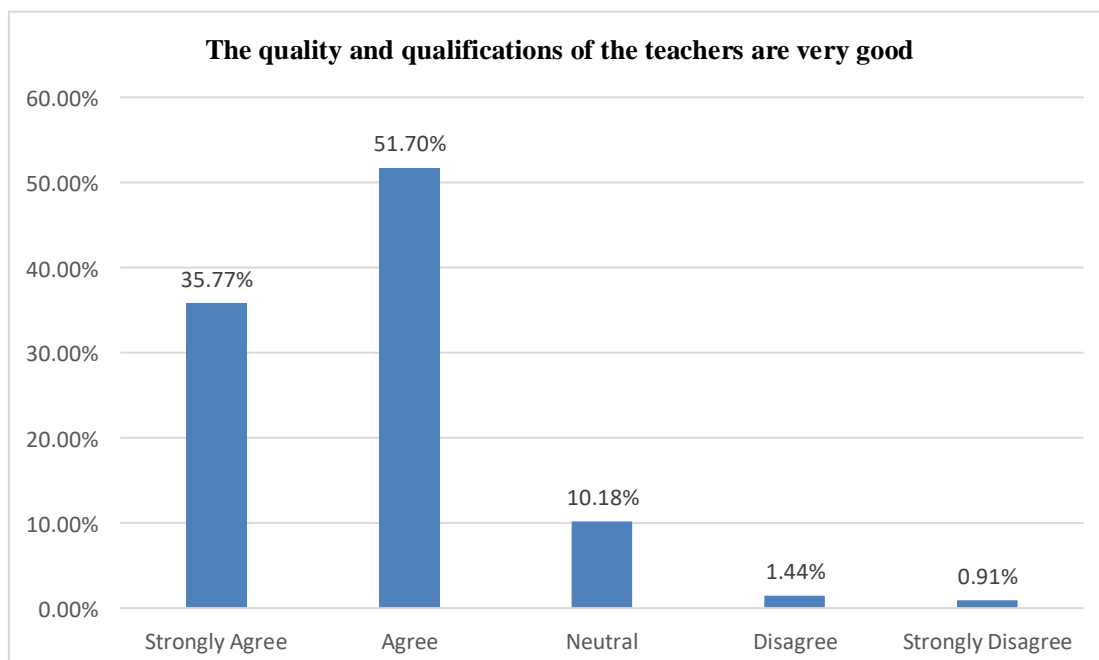
22. I take part in curricular activities organised in the college

Answer Choices	Responses	
Strongly Agree	24.54%	188
Agree	44.78%	343
Neutral	26.76%	205
Disagree	2.74%	21
Strongly Disagree	1.17%	9
	Answered	766



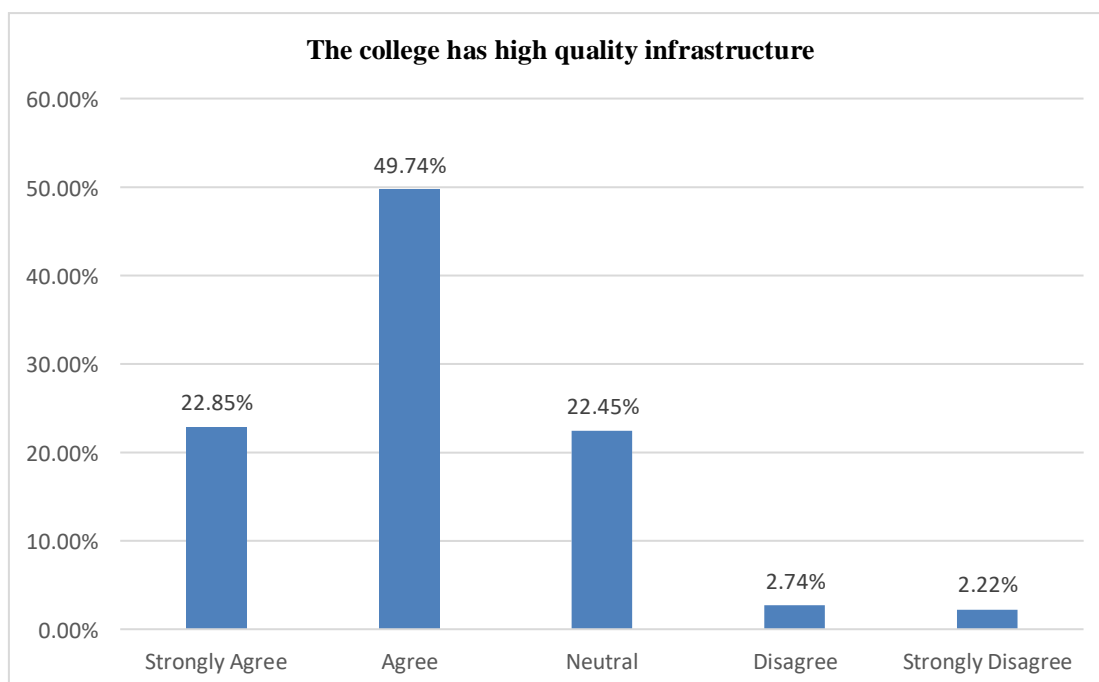
23. The quality and qualifications of the teachers are very good

Answer Choices	Responses	
Strongly Agree	35.77%	274
Agree	51.70%	396
Neutral	10.18%	78
Disagree	1.44%	11
Strongly Disagree	0.91%	7
	Answered	766



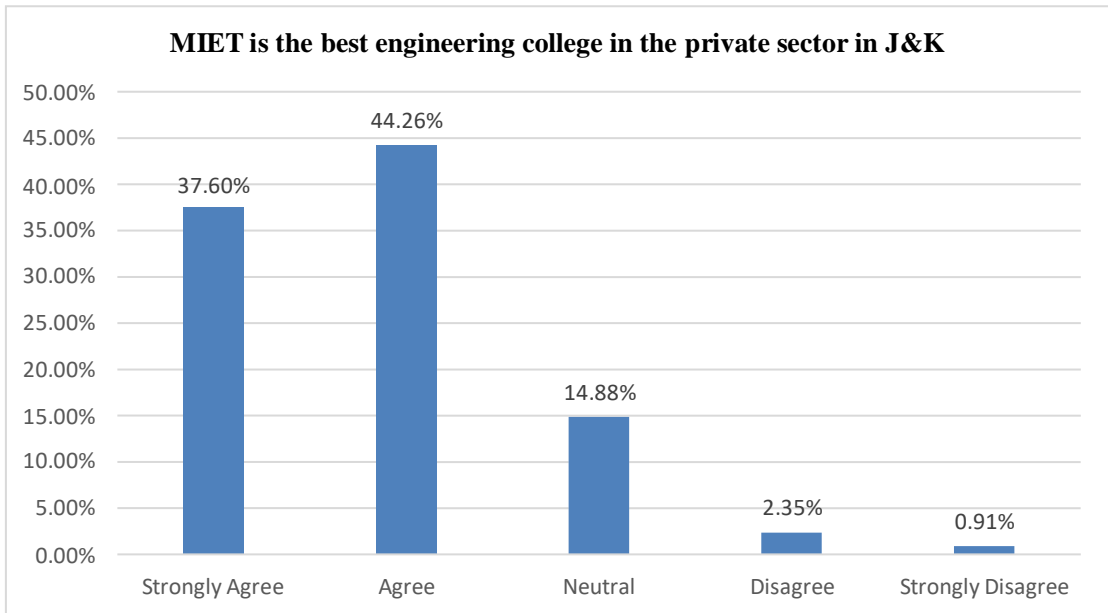
24. The college has high quality infrastructure

Answer Choices	Responses	
Strongly Agree	22.85%	175
Agree	49.74%	381
Neutral	22.45%	172
Disagree	2.74%	21
Strongly Disagree	2.22%	17
	Answered	766



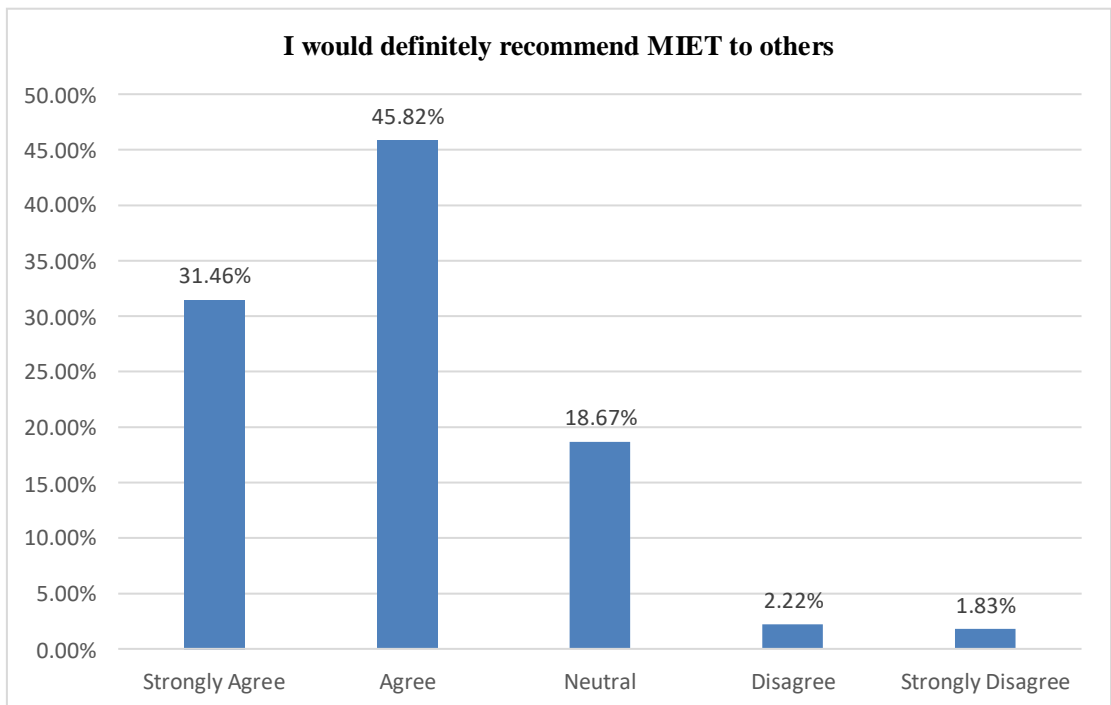
25. MIET is the best engineering college in the private sector in J&K

Answer Choices	Responses	
Strongly Agree	37.60%	288
Agree	44.26%	339
Neutral	14.88%	114
Disagree	2.35%	18
Strongly Disagree	0.91%	7
	Answered	766



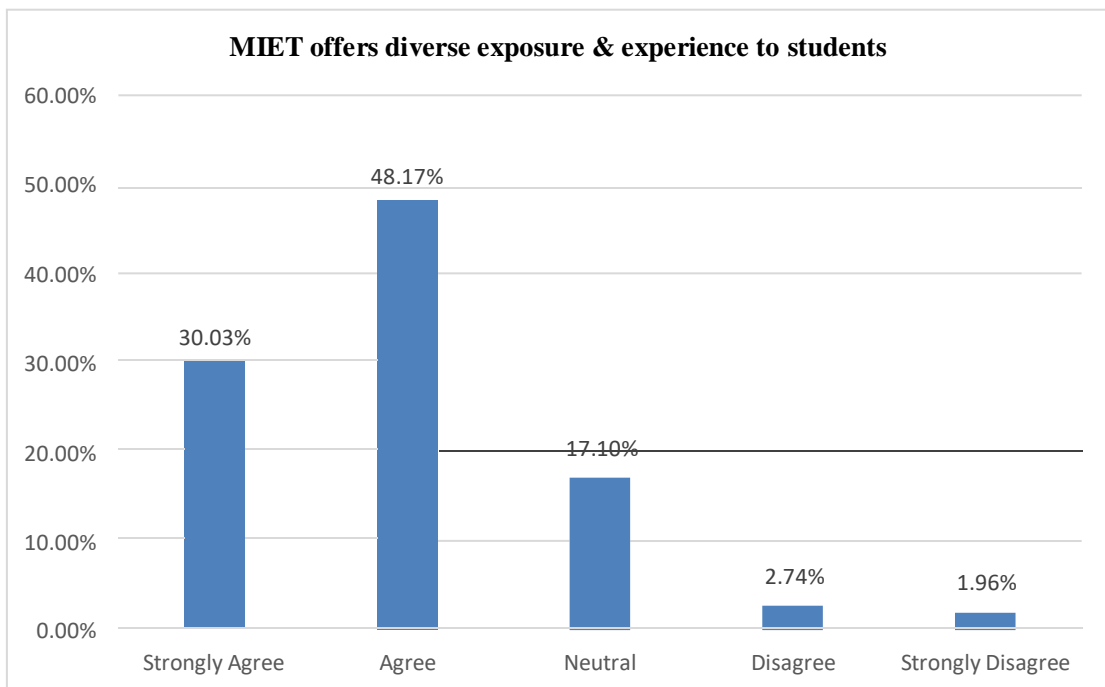
26. I would definitely recommend MIET to others

Answer Choices	Responses	
Strongly Agree	31.46%	241
Agree	45.82%	351
Neutral	18.67%	143
Disagree	2.22%	17
Strongly Disagree	1.83%	14
	Answered	766



27. MIET offers diverse exposure & experience to students

Answer Choices	Responses	
Strongly Agree	30.03%	230
Agree	48.17%	369
Neutral	17.10%	131
Disagree	2.74%	21
Strongly Disagree	1.96%	15
	Answered	766



MAJOR OBSERVATIONS / SUGGESTIONS AND ACTION TAKEN:

S.NO.	Areas of Concern	Action Taken/Status
1.	Upgradation of Labs	<ul style="list-style-type: none"> - Electrical Engineering Labs were modernized with the commissioning of 2 Industry standard workbenches comprising: <ul style="list-style-type: none"> a) Higher Voltage Power Electronics Lab b) Electrical Machines Lab - MIET became Authorized Training Center for Mitsubishi Electric India - 58 Kits were bought for ECE students for giving hands on practice on Microcontroller Unit (MCU, MSP430)
2.	Upgradation in ICT Infrastructure	<ul style="list-style-type: none"> - Jio Internet Bandwidth upgraded to 100 mbps - Fibre network upgraded - CAMU ERP software has been implemented as an integrated Student Information System
3.	Increase in the number of Industry based Training's and an early start like from 1 st Semester	<ul style="list-style-type: none"> - A 100hrs SMART Training was organized twice in the year for the 2nd & 3rd year students - MIET AWS Academy: Conducting regular trainings - UiPath RPA trainings are organized - CCNA skills lab is conducted
4.	Quality of training for good placement	<ul style="list-style-type: none"> - Competency Building programme is organized for all the students of all the batches - The students were given exposure to ASCESS Advanced Communication Skills for Engineering Students - IUCEE, Entrepreneurship + Soft skill training was also imparted to students
5.	Infrastructure development	<ul style="list-style-type: none"> - To improve ambience complete chain linking fixing was done and paint work of curb stones and pertaining walls was completed. - False ceiling was done for Lab Block - Water proofing was done for Block A, B, Lab & Workshop
6.	Industry Linkages & Value-Added Programs	<ul style="list-style-type: none"> - Institute has signed MoU's with: <ul style="list-style-type: none"> ➤ Mitsubishi Electric India Pvt. Ltd. To establish lab with the latest Industry Standard equipment ➤ JK Lakshmi Pat University to establish collaboration ➤ HUAWEI to setup ICT Academy wherein students will get free access to

		<p>the content AI, Cloud Computing & Storage Technology</p> <ul style="list-style-type: none"> - Value Added Programs: <ul style="list-style-type: none"> ➤ Robotic Process Automation Design & Developmentv1.1 for CSE & IT students ➤ Staad.Pro for Civil Engineering students ➤ Digital Marketing Course for MBA, BBA & B. Com students ➤ PLC Scada course for ECE students ➤ Applications of MATLAB/Simulink for EE students ➤ Guest Lectures by eminent Speakers from the Industry and also by Alumnus under Meet the Alumni series
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